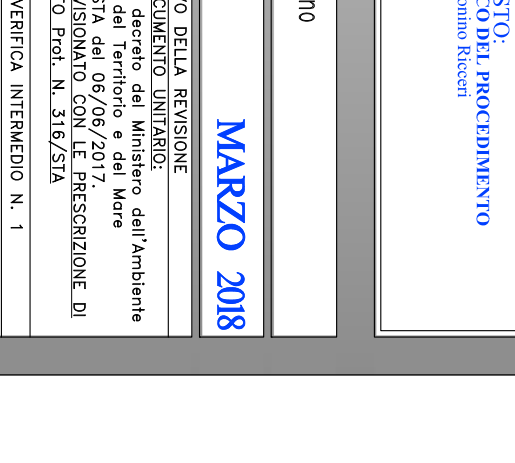
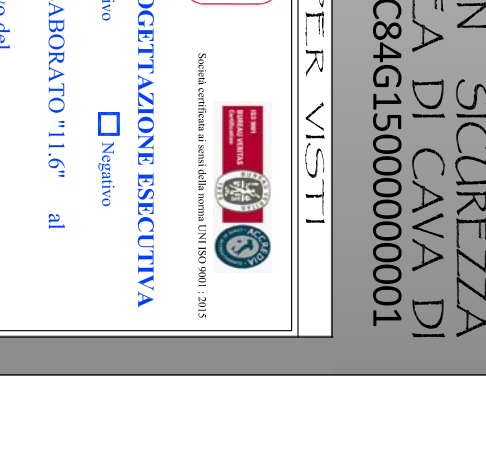
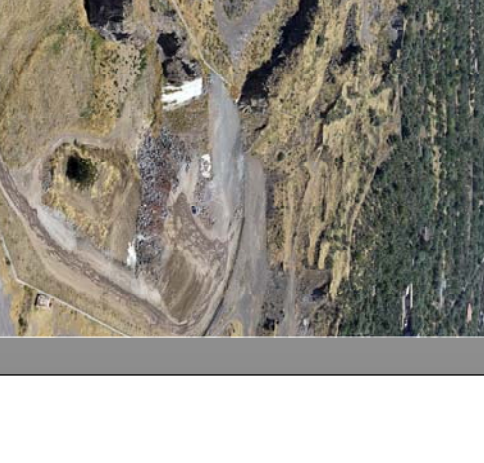
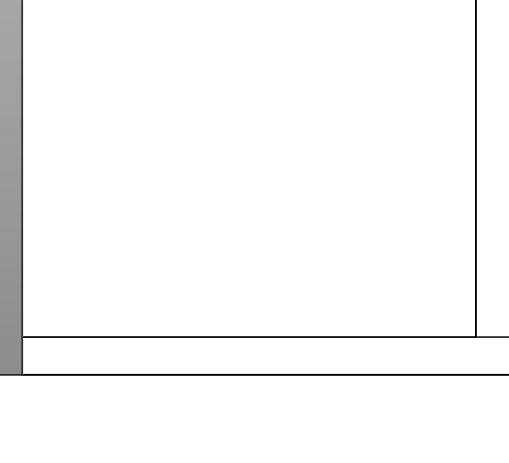
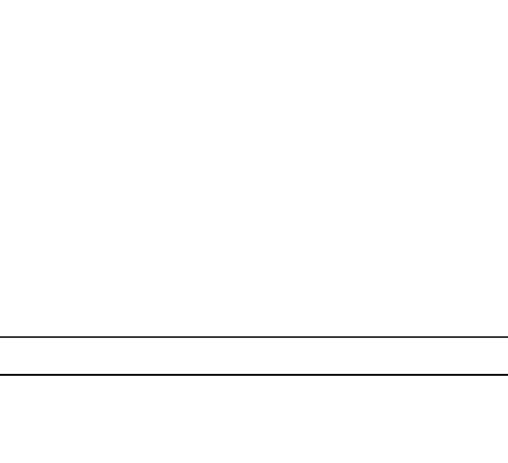
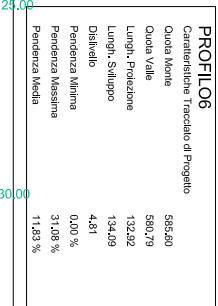


PROFIL 05

Customer Service: Treating Customers as People



STERRO
RIPORTO

